HUMAN EMPATHY VS. CORPORATE LOGIC

The world will not fall into anarchy if we exercise more compassion

Vicky Mochama on how United Airlines handled overbooking

metroVIEWS

Ottawa metro

A DEVILISHLY GOOD IDEA FOR YOUR EASTER EGGS

metroLIFE

Your essential daily news | WEDNESDAY, APRIL 12, 2017

High 9°C/Low 2°C Cloudy

IT'S GO TIME

NHL playoffs open in Ottawa for first time in a decade — and we're ready

metroNEWS

Plus Sens vs. Bruins preview metroSPORTS

A "Go Sens Go" sign on George Street in the ByWard Market on Tuesday.
HALEY RITCHIE/METRO

Training on sex assault trauma wanted

THE CROWN

Prosecutors tell MPs the challenges they face in court

Ryan Tumilty
Metro | Ottawa

Federal judges may not be the only ones in need of training to better handle sexual assault cases.

A group that represents Crown prosecutors told MPs on Tuesday that they could use the training as well.

"We do not get adequate training and we particularly do not get training on the trauma of sexual assault," said Ursula Hendel, president of the Association of Justice Counsel.

The committee is studying a private member's bill from interim Conservative leader Rona Ambrose that would require that lawyers receive training on sexual assault before being eligible for federal judicial appointments.

Hendel represents federal Crowns, who only prosecute sexual assault cases in the territories, but she said provincial Crowns in her experience have many of the same challenges.

She said when she worked as a provincial prosecutor in Ontario it took years for her to get training specific to sexual assault. She said the training has to go beyond just the law, but training to understand how victims experience the system.

"You need to have survivors. You need to have professors. You need to have people who have studied the experience of sexual assault survivors," she said.

Committee vice-chair Sheila Malcolmson, the NDP MP for Nanaimo-Ladysmith in B.C., said the testimony showed that there is need for a broader plan.

"This takes me back to the commitment that the Canadian government made to adopt and implement a national action plan to end violence against women," she said. "This is just the kind of thing that would get caught in a national action plan."

Malcolmson said that, for now, Ambrose's bill focusing on judicial training will likely remain as it is, but the government should take a leadership role and look at the bigger picture.

"I would be surprised, pleasantly surprised, if we were able to get support for including training of prosecutors in the bill as well."

JOIN THE FIGHT

SUPPORT CANADIANS LIVING WITH CANCER

Canadian Cancer Society

BUY A PIN

cancer.ca/daffodil

GALERIE 151

Townhomes & semi-detached

PROMO: JUNIC ADDED VALUE PACKAGE

$30,000

IN FREE UPGRADES

DETAILS AT SALES PAVILION

UNIQUE ADDRESSES, BY DESIGN

Synonymous with audacity and originality, Galerie 151 is driven by a distinctive architectural vision wherein every living space is seen as a unique work of art. Designed on 2 or 3 storeys, our 1,573 to 2,084 sq. ft. properties invite you into a sublime 2 to 4-bedroom living space, with single or double garage, generous picture windows, high-end finishes, complete landscaping and fenced property. All you have to do is relax and enjoy!

Le Plateau is a thriving community only 7 minutes from downtown Ottawa. Occupancy: spring 2017.

Starting at **$289,900**
taxes included

*Promo : Junic Added Value Package. Details at Sales Pavilion.

Sales / Rental Pavilion:
500, rue de l'Atmosphère, Gatineau
819 595-5962 | junic.ca

JUNIC
R.B.Q. 5717-6125-01

metro NEWS

Your essential daily news

Spicer under fire after saying even Hitler didn't use chemical weapons. **World**

Thousands scanned by facial recognition kiosks

TRAVEL

But privacy commissioner yet to complete evaluation

Dylan C. Robertson
For Metro | Ottawa

More than 47,000 passengers have been scanned with facial-recognition software at the Ottawa airport, despite the Privacy Commissioner still completing his independent evaluation.

Canada Border Services Agency (CBSA) rolled out its new kiosk March 20, as part of its plan to phase out paper cards on flights arriving from Canada. People can instead input their information on the kiosk, or through an offline app that produces a barcode — but both methods have the kiosk scanning the passenger's face.

Federal departments must complete Privacy Impact Assessments (PIA) that identify potential privacy risks for new programs, along with how they plan to reduce them. The Privacy Commissioner doesn't approve or reject the PIAs, but his staff often make recommendations.

As Metro first reported, CBSA only submitted its PIA on March 1. The commissioner's office says it's still reviewing the PIA, and told CBSA about the need for a PIA on Sept. 29 of last year.

A government-wide guidance mandates "that privacy implications will be appropriately identified, assessed and resolved before a new or substantially modified program or activity involving personal information is implemented."

Ottawa International Airport Authority president and CEO Mark Laroche, from left, Canada Border Services Agency president John Ossowski and Ottawa South M.P. David McGunity launch new self-serve border CanBorder-eDeclaration kiosks in Ottawa on Tuesday. THE CANADIAN PRESS

CBSA President John Ossowski told Metro he stands by the timeline.

"Sometimes the timing gets done a little bit tighter than optimal, but (I'm) perfectly satisfied and we've taken privacy fully into account with these machines," he said Tuesday, as the agency presented its kiosks to media.

> **We've taken privacy fully into account with these machines.**
> John Ossowski

CBSA says online that "no personal information will be stored on the kiosk itself," but instead transferred through an encrypted connection. All data except for a photo is sent to Statistics Canada, while "information may be requested on a case-by-case basis by law enforcement partners" as well as the welfare and public health agencies.

Ossowski said the commissioner hasn't raised any issues yet, and says the kiosks will speed up customs lines. "For us, simply it allows our officers to focus on higher-risk travellers," he said. "Our systems already know whom we want to focus on."

The launch took place in the international arrivals hall at the airport as passengers from a United flight from Chicago queued for inspection. Staff demonstrated the machines in front of broadcast cameras, despite telling reporters not to film any incoming passengers.

GENDER EQUALITY

Falling short on closing the wage gap

Alex Abdelwahab
Metro | Ottawa

Although Ontario has promised to close the gender wage gap, activists say the province isn't doing enough to follow through.

"The wage gap right now in Ontario, on average, is 30 per cent," said Carolyn Ferns, policy co-ordinator at the Ontario Coalition for Better Childcare, during a rally Tuesday to mark Equal Pay Day. "The government has committed to closing it and we hope they're serious about that and they're going to take action."

Activists say Equal Pay Day, which fell on April 11 in Ontario, symbolizes how far into the next year the average woman must work to make what the average man did the year before.

About 30 people attended the rally outside Attorney General Yasir Naqvi's office.

"That's the average," Ferns said. "We know that the wage gap is larger for women of colour, for immigrant women, for Indigenous women and for women with disabilities."

The province launched public consultations on the issue in 2015. The Gender Wage Gap Strategy Steering Committee delivered its final report with 20 recommendations in June 2016.

"We know that childcare is a key issue to close the gender wage gap. It was the number one issue that the government's own steering committee heard around the province," Ferns said.

DOWNLOAD METRO'S NEW APP NOW

OFFLINE READING

•LOCAL NEWS • VIEWS
•LIFE • SPORTS
>>>

NOW HIRING | Great Contact Centre Opportunities!

Call Centre Representatives
- Guaranteed hourly wage
- Daily and weekly performance bonuses
- Paid every Friday
- New State of the Art Call Center
- Located in Downtown Ottawa near Gatineau
- Advancement opportunities
- Full time and Part time available
- 20 Full-Time & 10 Part-Time Positions Available

*FLUENT english is a must!

Contact: Keith O'Connell
Phone: 1-800-210-8579 ext. 291
Email: keith.oconnell@imkgp.com

iMARKETING

TRAIN FOR A CAREER IN
BUSINESS OR LAW!
- Accounting and Payroll Administrator
- Law Clerk
- Paralegal *accredited by the Law Society of Upper Canada
- Business Management
- Fitness and Health Promotion

CONTACT US TODAY
613-722-7811

ALGONQUIN CAREERS ACADEMY
1830 Bank St, at Walkley station
www.algonquinacademy.com

High time for an overhaul

HERITAGE

Tender out for renovations on West Memorial complex

Ryan Tumilty
Metro | Ottawa

A massive, unoccupied government building in downtown Ottawa is getting a complete overhaul, with a tender now out for the project.

The West Memorial Building on Wellington Street runs between Bay and Lyon and is seven storeys tall, with two basement levels and a floor area equivalent to 22 hockey rinks.

It's connected to the East Memorial Building by an arch across Lyon Street

The building, built in 1962, has sat unoccupied for several years because it received almost no upgrades since it was first built.

Nicolas Boucher, a spokesman for Public Works, said in an email that the building would be getting a complete overhaul.

"This construction project covers the West Memorial Building in its entirety," he said. That includes protecting the building's heritage elements and upgrades to the heating, electrical and sprinkler systems and some demolition of interior walls.

> **This construction project covers the West Memorial Building in its entirety.**
> Nicolas Boucher

The arch connecting the two buildings is not involved in the overhaul, however. The department plans to protect the marble-clad entrance and the bronze and wood doors inside as well as the brass and bronze finish on elevators.

The government would not release a cost estimate for the project, because it's out for tender, but the tender identifies it as a larger project costing at least $5 million.

A massive project on this scale could spoil some of the Canada 150 fun, but the government has insisted that no work should take place between June 1 and Aug. 31 that can be visible from Wellington Street. It also doesn't want scaffolding or cranes on-site from June 23 to July 17.

The government is also eager not to let the project drag on with a strict one-year deadline for construction in the tender.

Pierre-Alain Bujold, another department spokesman, said the government is deciding who will ultimately occupy the building.

The unoccupied West Memorial Building at Bay and Wellington streets is to undergo substantial renovations. FLICKR

SHELTER

Watson wants housing-first approach, motel last resort

Mayor Jim Watson is asking city staff to look at diverting some housing funding from putting families in motels toward helping them rent apartments.

Watson asked city staff to look at the issue after a new report from the Alliance to End Homelessness showed the city is housing hundreds of people a night in motels and spending millions per year.

In their annual report, the alliance initially reported that $12 million a year was being spent on housing families in motels, but after receiving updated information from the city confirmed it was $4.5 million a year.

Overall, the report showed more people are relying on shelters, especially youth and families.

Watson said the news is discouraging, but he hopes the long-term trend will still see more people finding housing.

"We want to see the numbers going in the right direction, but we also recognize that a lot of the measures we are taking are long term," he said.

"Maybe it's time for us to divert some money out of that and putting it into rent supplements, because living in a motel with a family is not a very positive experience," he said.

"I want to see the cost benefit analysis of how we can take a portion of that money that should be used for short-term emergency stays and put it into a housing-first approach."

He said one challenge they're facing is housing larger families.

"We just don't have a lot of five-bedroom apartments."

RYAN TUMILTY/METRO

CLARIFICATION

Cost of housing families
Metro was given inaccurate information for the April 11 story "Shelters a Band-Aid solution." The city is housing an average 374 individuals (not 374 families) nightly in motels due to a lack of shelter space, and spending $375K (not $1M) monthly on hotel rooms for families. METRO

CHAMBER OF COMMERCE

Gatineau mayor urges partnership

Gatineau's mayor made a direct pitch to Ottawa businesses Monday by asking them to consider his city's bilingual workforce, development opportunities and other assets in their growth plans.

Pitching Gatineau as "an exceptional economic partner," Mayor Maxime Pedneaud-Jobin delivered what he and local economic development officials believed to be the first speech by a Gatineau mayor to members of the Ottawa Chamber of Commerce.

He praised co-operation between the cities, highlighting joint work on tourism, policing and immigration, and his relationship with Mayor Jim Watson.

However, he came out strongly against the suggestion of more formalized joint planning in the National Capital Region by creating new bodies such as a regional transit commission.

> **On the other side of the bridge lies a gem.**
> Mayor Maxime Pedneaud-Jobin

"We must first talk about everyday realities — how do we make our routes connect (and) be more efficient?"

He hopes Ottawa and Gatineau will soon complete the first official agreement on transit in the history of the two cities.

Transit officials are looking at how to integrate bus service with Ottawa's light-rail line, scheduled to launch next year.

He highlighted several of Gatineau's leading businesses, such as software firm Macadamian, renewable energy giant Brookfield and recycler Kruger. He touted reforms aimed at cutting red tape and attractions such as Gatineau Park, cycling trails and the city's claim to having the most hours of sunshine among major Quebec municipalities.

The city's bilingual workforce, he said, "is an asset for us, but is also an asset for you on this side of the river."

"On the other side of the bridge lies a gem, an exceptional economic partner ... As a region, we are much, much stronger when we work together." PETER KOVESSY/OTTAWA BUSINESS JOURNAL

Now city's playoff fever is really Bruin

NHL

Sens Mile good to go as Ottawa looks to take down Boston

Tamar Harris
For Metro | Ottawa

Fans in Ottawa are gearing up to watch the Senators take on the Boston Bruins in the first round of the NHL playoffs — and so are the city's bars and restaurants.

The playoffs are a busy time for Ottawa's bars, especially on Elgin Street, which transforms into Sens Mile during the playoffs. The first game of the series is tonight at 7:00 p.m., and Sens Mile will launch this afternoon.

Samuel Eyamie, manager of Fox and Feather Pub and Grill, said the bar will be at capacity.

"If we go off past history, this place will be jammed well before the game starts," Eyamie said.

While restaurants in Ottawa are preparing for a big night, Senators playoff tickets on StubHub were, as of Tuesday afternoon, listed for around half of what other Canadian NHL teams were fetching.

The cheapest tickets available were $40, and the most expensive $250. The median price for Ottawa Game 1 tickets was $79 (all prices in USD).

For fans not watching the game at Canadian Tire Centre, nearly all establishments on Sens Mile will be streaming the game. The Fox and Feather has rented extra televisions for the playoffs "so that every spot in the restaurant is a viewing point for the Senators," Eyamie said.

Sir John A. Pub shows some Sens pride. TAMAR HARRIS/METRO

URBAN PLANNING

Building bike lanes into the budget

Alex Abdelwahab
Metro | Ottawa

Coun. Jeff Leiper has joined municipal Ontario lawmakers to lobby Ontario to invest $50 million into cycling infrastructure.

In a letter sent Monday to the provincial ministers of Transportation, Finance, and Tourism, Culture and Sport, as well as the attorney general, Leiper asks the province to include cycling funding in the budget, writing "an investment in cycling infrastructure is an investment in safe access to public roads."

"Right now, there are a lot of very confident and relatively fit people cycling around," Leiper said. "There are a whole group of people that would like to be cycling, that see the advantages of cycling more, but they don't feel safe on the patchwork infrastructure that we have."

Leiper joined forces with Toronto city councillor Mike Layton and the Share the Road Cycling Coalition to draft the text of the letter. His office then worked for a few months to reach out to bike-friendly municipal councillors across the province to encourage them to sign on to the effort. Ottawa councillors David Chernushenko, Mathieu Fleury, Catherine McKenney and Tobi Nussbaum also signed on.

In 2015, the province announced a $10-million fund for cycling-infrastructure initiatives over two years. It funded 37 projects across the province, including the bike lanes on Mackenzie Avenue. Leiper said getting additional funding would help the city to accelerate a number of planned projects.

"The rumours are that the government is getting prepared to make a significant new second-round investment. I don't know whether that will be $50 million or not," Leiper said. "But we do have the anticipation that at least some new money is coming for cycling initiatives."

Kitchissippi Coun. Jeff Leiper. EMMA JACKSON/METRO

AFFORDABLE HOUSING

Social fund grows

Haley Ritchie
Metro | Ottawa

The city's planning committee approved changes to Ottawa's affordable housing reserve policy Tuesday.

The report aims to "simplify and clarify" the policy that puts a percentage of money made from the sale of city land into a reserve fund for new social housing. The sale of institutional land will now also be included.

According to the report, if institutional land had been included in the past 10 years, the fund would have received an extra $2 million. While around three-quarters of that money did eventually make its way into the reserve, the policy change will make it automatic.

"We have two governments that are helping and that have come to the table in a way that we haven't seen in a long time, and that's good news," said Coun. Diane Deans.

"We still have a significant housing affordability crisis in this city and it's not getting better," she said. "The city can't opt out of funding as upper-tier governments go in."

MILITARY

Israeli transgender officer stresses tolerance

Shachar Erez is the first transgender officer in the IDF. THE CANADIAN PRESS

Shachar Erez recalls the day five years ago when, as an 18-year-old female Israeli soldier, the time had come to tell his commanding officer something profound about himself — that he believed he was a man.

He had already broken the news to his family, including his two younger brothers, and it had come as no surprise. When he was two, he asked his parents to cut his hair; at five, his dresses and skirts were tossed out.

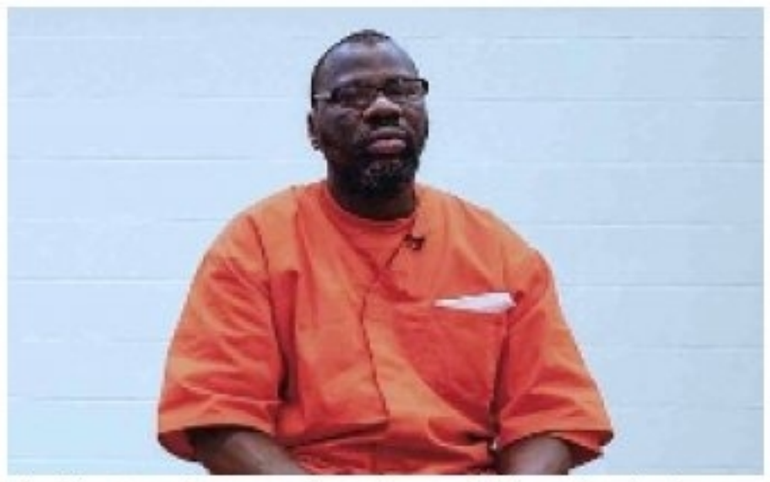
But what would his army commander think? She was only 19, herself. "She only asked me one thing: 'How can I help?' It was amazing."

The answer changed Erez's life, and set him on a course to become an international ambassador of sorts for the Israel Defence Forces on LGBT rights after becoming its first and highest-ranking openly transgender officer.

It was in that role that he was in Ottawa recently to meet senior officials in the Canadian Forces, who are still in the throes of wrestling with their own policy on transgender issues in the military.

The Forces' long-awaited policy on transgender personnel was expected at the end of last year, but it now appears tied up in the broader policy review of the military.

How to better educate personnel to lessen the likelihood of discrimination and abuse is expected to be a feature of the new policy. THE CANADIAN PRESS



Ebrahim Toure has never been charged with a crime but has been at the Central East Correctional Centre in Lindsay, Ont. for four years on immigration detention. TORSTAR NEWS SERVICE

A 'deficient process'

DETENTION

Immigrants locked up based on dodgy risk assessments

THE ISSUES

- Key sections of the forms left entirely blank.
- Both "no" and "unknown" boxes ticked on questions about mental illness and medication.
- Long gaps in time between assessments

Canada's border police have left vital records blank and said they lack the expertise to assess the risks posed by immigration detainees, documents filed in federal court reveal.

"I am not a medical or mental health professional," one Canada Border Services Agency officer wrote on a risk assessment form in 2015. "I have not received any training on the completion of the form. This assessment is cursory in nature and should not be construed as an accurate representation of the subject's risk or mental health status."

The form which the officer admitted he or she was untrained and ill-equipped to complete had real consequences for Kyon Ferril, the immigration detainee in question, as it meant he would continue to serve his indefinite detention in a maximum-security jail rather than a less-restrictive facility.

Torstar's review of documents found erratic use of the form known as a National Risk Assessment for Detention, or NRAD. It is to be filled out when an immigration detainee is first incarcerated and, according to policy, should be reassessed every 60 days. The form determines in what kind of facility a detainee will be placed by classifying them as high-, medium- or low-risk.

The federal government runs three medium-security facilities dedicated to immigration detention, which are not full. But "high-risk" detainees are sent to maximum-security provincial jails, where, by the government's own calculation, two-thirds of the total number of immigration detention days are spent.

Lawyer Jared Will has taken the cases of two men to federal court to challenge the immigration detention system and is shocked by the "lack of competence" of the officers filling out the forms.

"Very important decisions on people's basic liberty and security interests are being made in one of the most deficient administrative processes I've ever seen," he said.

Ebrahim Toure, a 45-year-old failed refugee claimant who was profiled last month as part of a Torstar investigation into immigration detention, has spent more than four years awaiting deportation at Central East Correctional Centre, a notorious maximum-security jail in Lindsay, Ont.

Toure, who is detained on the grounds that he is unlikely to appear for his removal, has often wondered why he is not at the Immigration Holding Centre. He is not considered a danger to the public and had never spent a night in jail. Border services has said he was designated "high-risk" due to "criminality" in the U.S., which Torstar found consists of a conviction for selling pirated CDs and DVDs in Atlanta and a $1,000 fine for "reckless conduct." Neither offence led to jail time. According to the information presented at Toure's monthly detention reviews, he would seem to fit the "medium-risk" classification.

Asked to clarify the apparent discrepancy, a border services spokesman wrote in an email that the agency would not address Toure's case specifically, but that aggravating and mitigating factors could alter a detainee's designation. TORSTAR NEWS SERVICE

More data.
More awesome.

Spring into a new plan and receive a bonus 2GB of data! That means 4GB of data for just $40. Plus, add a great phone from $0 on MyTab. There's never been a better time to try Freedom.

2GB DATA 4GB DATA

FOR ONLY $40 PER MONTH

- Unlimited Canada-wide talk
- Unlimited global text, picture and video messaging

Limited time only!
Visit a store near you.

Freedom mobile

freedommobile.ca

$0 LG G6 with $35/mo MyTab Boost.

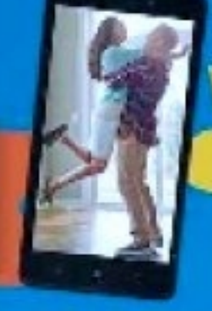
Learn more at freedommobile.ca. The bonus 2GB of data is available for a limited time and is subject to change or cancelation without notice. Bonus 2GB of data will be applied to Pay Before and Pay After lines for new activations on, or existing customers who migrate to, an "Eligible Plan" (current in-market $40, $49 or $59 plans) during the promotion period. Bonus 2GB of data will remain on your account as long as you remain an active customer on the Eligible Plan. MyTab terms and conditions apply. These offers may not be combined with any other in-market offer, with some exceptions. Additional terms and conditions apply. Applicable taxes extra. LG G6 is a registered trademark of LG Electronics Inc. Screen image simulated. The Freedom Mobile name and logos and other words, titles, phrases, marks, logos, icons, graphics are trademarks of, or are used under license by, Freedom Mobile Inc.

Canadian Cancer Society

Daffodil Daily LOTTERY

50 EARLY BIRD PRIZES OF $10,000

Early Bird DEADLINE TOMORROW!



5 GRAND PRIZES

Your Best Chance to Win a Million*

WIN DAILY CASH & DAILY CARS

DAILY^ PRIZE OF $5,000 CASH

10 DAILY^ PRIZES OF $1,000

50 DAILY^ PRIZES OF $100

WIN A CAR EVERY DAY
+ WIN CASH PRIZES EVERY DAY
A MONTH OF WINNING BIG!

ORDER NOW

Lottery.Cancer.Ca
1 866 918-7777

SAY YES! WHEELS OF HOPE 50/50 RAFFLE

JACKPOT OVER
$ 950,000

Tickets are $100 each (3 for $250; 5 for $375 or 8 for $500) and are not tax deductible. ^Visit lottery.cancer.ca for complete lottery rules, including all prizes with draw dates and cash out values. Prize pool valued at $4,373,728.52, inclusive of all applicable taxes and destination charges. Only 50,000 tickets available for purchase. *For the month of May 2017. *At the time of printing, no $100 Ontario charity lottery offered more prizes worth at least $1,200, including $1,000,000. Any inquiries concerning the odds of winning, or any other aspect of this lottery, should be made prior to a ticket purchase. Wheels of Hope 50/50 Raffle tickets can only be ordered in conjunction with the 2017 Canadian Cancer Society Daffodil Daily Lottery. Tickets are 2 for $5, 6 for $10, 20 for $25 and 50 for $100. There is no limit to the number of 50/50 tickets that can be sold. Charitable Registration Number: 11882 9803 RR0001 Alcohol and Gaming Commission of Ontario LLP8634; 50/50 LLA8635; Calendar LLA8636.

'The craziest act I've ever seen': a PR crisis for United

PUBLIC RELATIONS

Experts say airline totally fumbled on bumping fiasco

United Airlines is getting pummeled on late-night TV. Online, jokers are proposing new corporate slogans such as "We'll drag you all over the world" and "We have red eye and black eye flights available."

The cellphone video of airport police dragging a 69-year-old passenger off an overbooked flight has become a public-relations fiasco for United, with travel and experts saying the airline fumbled from the start and made matters worse with a tone-deaf apology from the CEO.

It's too soon to know whether Sunday night's incident at Chicago's O'Hare Airport will cause lasting harm. Many travellers go for the cheapest fare, no matter what the name on the plane. And United frequent flyers won't easily give up their miles.

Dr. David Dao of Elizabethtown, Kentucky, with his granddaughter and his wife Teresa. INSTAGRAM

Then again, there are those videos of the man being yanked out of his seat and pulled down the aisle on his back as other passengers gasped.

"That is the craziest act I've ever seen. Who drags a ticketed passenger off an airplane?" said Bruce Rubin, a longtime practitioner of crisis public relations in Miami. "Because it's so visual and it's so unnecessary, it's the kind of thing that can hurt United long-term."

Just two weeks ago, United was at the centre of another PR furor after a gate agent in Denver barred two girls from boarding a flight because they were wearing leggings.

The man hauled off the plane, David Dao, a doctor from Elizabethtown, Kentucky, had been told along with three other passengers to give up their seats so that four employees of the company operating the flight for United could board. Dao was the only one to refuse.

To make room on the plane, United had tried to entice volunteers with travel vouchers worth $800 and a hotel room. When there were no takers, a United manager went on board and announced that four people would be removed.

Big mistake, say the crisis-management experts. Everyone wondered why United didn't simply sweeten the offer until four passengers agreed to get off.

"A few dollars could have solved this problem," said Allen Adamson, founder of Brand Simple Consulting in New York. "Instead, the damage of the brand will be millions of dollars."

THE ASSOCIATED PRESS

STOCK MARKET

One passenger equals a billion dollar mistake

The stock of parent United Continental Holdings Inc. plunged 4.4 per cent Tuesday morning but recovered and was off 1.4 per cent shortly before the closing bell.

Earlier in the day Tuesday the massive plunge in stock value knocking off close to $1 billion off the company's value before the stock bounced back a bit.

The recovery was attributed to a third and stronger mea culpa released by United CEO Oscar Munoz, in which he apologized for the "truly horrific event," saying, "No one should ever be mistreated this way." He promised a review of airline policies by April 30 and vowed to "fix what's broken so this never happens again."

THE ASSOCIATED PRESS

4.4%

United Continental Holdings Inc stock. plunged 4.4 per cent early Tuesday, but had recovered somewhat before the closing bell.

Who is Dr. David Dao?

The man dragged from a full United Express flight has been identified as physician Dr. David Dao of Elizabethtown, Kentucky.

Dao is a 69-year-old Vietnamese-American, a father of five, and grandfather specializing in internal medicine.

Media reports claim that Dao's wife Teresa, 69, is a pediatrican who trained at Ho Chi Minh University in Saigon and she also practices in Elizabethtown.

The violent incident aboard the United flight has reached the news in China, with many users accusing United of racism and calling for a boycott.

An 18-year-old Chinese student in the U.K. has even created an online petition calling on the U.S. government to investigate the violent incident.

"We are calling the federal government to launch an investigation into this incident. #ChineseLivesMatters," the petition says.

METRO WITH FILES FROM THE ASSOCIATED PRESS

ALGONQUIN COLLEGE | Language Institute
ADVANCE YOUR CAREER WITH
OCCUPATION-SPECIFIC LANGUAGE TRAINING (OSLT)
INFORMATION SESSIONS
April 10 & April 18
Algonquin College offers FREE
Occupation-specific Language Training (OSLT) for newcomers.
Sign-up today for one of our information sessions on April 10 or April 18
algonquincollege.com/OSLT
Funded by:
Immigration, Refugees and Citizenship Canada
Financé par :
Immigration, Réfugiés et Citoyenneté Canada
OSLT
FLAP

POLITICS

Spicer apologizes for comments

White House Press Secretary Sean Spicer apologized Tuesday for making an "inappropriate and insensitive" comparison to the Holocaust in earlier comments about Syrian President Bashar Assad's use of chemical weapons — remarks that drew instant rebuke from Jewish groups and critics.

Spicer said in an interview with CNN that he was trying to make a point about Assad's use of chemical weapons and gas against his people but "mistakenly made an inappropriate and insensitive reference to the Holocaust, for which there is no comparison. And for that I apologize. It was a mistake to do that."

During the daily White House briefing, Spicer told reporters that Adolf Hitler "didn't even sink to using chemical weapons." Critics noted the remark ignored Hitler's use of gas chambers to exterminate Jews during the Holocaust.

Sean Spicer
GETTY IMAGES

It was the second day in a row in which Spicer, President Donald Trump's main spokesman, appeared to struggle to articulate the president's foreign policy at a critical time. The White House generated criticism at the start of the year when a statement on international Holocaust Remembrance Day did not make any reference to Jews.

In the CNN interview, Spicer said his comments did not reflect Trump's views. "My comments today did not reflect the president's, were a distraction from him and frankly were misstated, insensitive and wrong." He added, "Obviously it was my blunder."

During the briefing, Spicer was asked about his initial statement but delivered a garbled defence of his remarks in which he tried to differentiate between Hitler's actions and the gas attack on Syrian civilians last week.

The attack in northern Syria left nearly 90 people dead, and Turkey's health minister said tests show sarin gas was used.

THE ASSOCIATED PRESS

GLOBAL DIGEST

Draft resolution circulated
Britain, France and the United States have circulated a revised UN draft resolution that would condemn the reported use of chemical weapons in northern Syria and demand that all parties provide speedy access to investigators to the sites. The resolution also calls for those responsible for the attack to be brought to justice. AP

School shooter threatened his wife
The man who opened fire in a San Bernardino school was a pastor and Navy veteran who accused his newlywed wife of infidelity. When he failed in his efforts to win her back, he went to her classroom and fatally shot her and one of the special needs children she taught, police said Tuesday. AP

Hundreds missing
Authorities and aid workers are searching for several hundred migrants who disappeared after a fire ravaged their camp in the Dunkirk suburb of Grande-Synthe in France, a shocking blaze that exposed anew the challenges and tensions around Europe's migrants just 12 days before France's presidential election. AP

Google denies gender pay gap charge

EMPLOYMENT

Search giant accused of shortchanging female staff

Google said it's "taken aback" by the U.S. government's claim that it doesn't compensate women fairly.

The company said it conducts "rigorous analyses" that its pay practices are gender-blind and found "no gender pay gap" in 52 major job categories it analyzed last year. Google added that analysts who calculate suggested pay don't have access to employees' gender data.

Google also said that beyond gender pay equity, the company recently expanded the analysis to cover race in the U.S. as well.

The U.S. Department of Labor had accused Google of shortchanging women doing similar work to men, saying it found "systemic compensation disparities" across the company's workforce.

Google responded in a blog post Tuesday that the department's assertion "came without any supporting data or methodology."

The difference between Google's and the Labor Department's claims might come down to how each side defines pay discrimination, Tim Worstall, a fellow at the Adam Smith Institute in London, wrote in a recent post for Forbes.

"Google is using a strict definition of 'same job' to find no gender pay gap. The Department of Labor is using a looser definition of 'similar job' to find that there is one," he wrote. "Who you think is right here is entirely up to you but that's where the disagreement is."

THE ASSOCIATED PRESS

Google says it found "no gender pay gap" in 52 major job categories it analyzed last year. THE ASSOCIATED PRESS FILE

HOUSING

Moody's says Canada at risk from correction

Moody's Investors Service has released a report that identifies Canada as one of four Aaa-rated countries exposed to a potential housing market correction.

In addition to Canada, the report lists New Zealand, Sweden and Australia as countries that have seen the largest increases in home prices and household debt among advanced economies over the last three years.

"In Canada and New Zealand, a housing downturn would involve sizable spillovers to the broader economy through the supply chain and impacts on employment and consumption," the agency said.

THE CANADIAN PRESS

150 WAYS of looking at Canada

POSTCARD NO. 70

ASSINIBOINE PARK, WINNIPEG

THIS PHOTO WAS TAKEN AT THE ASSINIBOINE PARK, WINNIPEG. I LOVE THIS PHOTO BECAUSE IT REMINDS ME OF ALEXANDRIA, MY HOME CITY BACK IN EGYPT. WE HAVE A SIMILAR PARK CALLED MONTAZAH GARDENS. THIS WAS ALSO TAKEN ON MY FAMILY'S FIRST DAY OUT AFTER WE IMMIGRATED TO CANADA. WE ENJOYED IT.
NAAOOM IBRAHIM

SEND US YOUR POSTCARD

Each day until July 1, Metro will feature one reader's postcard in our editions across the country, on Metronews.ca and our 150postcards Instagram page. Get involved by sending us a photo of your favourite place in Canada along with 25 to 50 words about why that place is special to you. Email us at **scene@metronews.ca** or post to Instagram or Twitter with the hashtag **#150postcards**.

HUDSON'S BAY

BEAUTY HEROES

April 15 to 29, 2017

Superpowered skin care and epic colour.
Meet these star products at our April charity event.
Event dates vary by store, visit your closest Hudson's Bay for details.

Save $10 on beauty

Receive a $10 coupon with any cosmetics or fragrance purchase of $75 or more before taxes.
Redeem it on your next beauty purchase of $75 or more before taxes on the day of the event.

Buy your $10 ticket today

$2 from every ticket sold will benefit Look Good Feel Better®, a charity that has been helping women manage the effects of cancer on their appearance for 25 years.

LOOK GOOD FEEL BETTER

SHOP THEBAY.COM

metro VIEWS
Your essential daily news
Wednesday, April 12, 2017

EMMA TEITEL ON SUPPORTING THE WOMEN'S GAME

Until sports fans give women's teams the daily attention they give men's teams, nothing major will change for professional female athletes or their salaries

When I was a kid in the late 1990s, I attended a hockey camp at Seneca College in Toronto where the lead instructor was Angela James, a Canadian hockey legend dubbed the Wayne Gretzky of women's hockey by just about everyone who followed the sport at the time. A five-time world championship winner, James, in 2010, was one of the first women inducted into the Hockey Hall of Fame in Toronto. She was also only the second black athlete, and the first openly gay athlete, to make the Hall.

My own interaction with James was less momentous, but maybe more profound. The second day at camp, I peed in my hockey pants. It didn't matter that none of the other campers noticed; I was mortified. But James was wise enough to see that something was amiss, and kind enough to escort me to the bathroom right away. "It happens to the best of us," she said, handing me a fresh towel. I returned to the ice dry and happy, and saved.

It was a high point in my hockey career (getting a pep talk from a star athlete, not peeing in my pants) but I've always wondered if it was a low point in the career of Angela James. When Wayne Gretzky retired he was left with wealth and fame and the option to live the rest of his life in a golden state of leisure and golf. Angela James, a woman hockey genius, was left with the need to continue working a full-time job to survive (just as she had to work while she was playing hockey), including the opportunity to chaperone incontinent kids to the bathroom. Very few female hockey players in the '90s and early 2000s could support themselves — let alone live the high life — on their earnings as professionals.

WINNING STRATEGY Angela James, one of the first women inducted into the Hockey Hall of Fame, says the game should go barnstorming to build a fan base. TORSTAR NEWS SERVICE

Nearly 20 years later, not much has changed. Consider, as a recent example, the women of USA Hockey. Winners of the last three world championships, (and some of the best players that ever lived), last month they threatened to boycott this year's IIHF Ice Hockey World Championships, if their parent organization didn't meet the team's demands for fair pay and increased publicity. USA Hockey stonewalled the team almost until the eve of the tournament, then finally agreed to a new deal. Henceforth the American women will each receive a $2,000 training stipend every month, every year, and larger bonuses when they win medals at major tournaments.

As victories go, it's a precarious one, it seems to me. The source of the previous injustice still remains: general fan indifference to female team sports, except for a two-week period every four years when the Olympics are held. Until sports fans — men and, yes, women too — give women's teams the daily attention they give men's teams, nothing major will change for professional female team athletes or their salaries.

Angela James agrees. I know because I called her up recently. James, who still works at Seneca College today as the school's sports co-ordinator, wonders if what's holding women's hockey back is, in part, a desire to emulate the NHL.

"I'm not the smartest business person, but I know that any business needs to go smaller before they go bigger." A good way to do this? Barnstorm, argues James. Women's teams, even at a junior hockey level, might have more success shoring up a sizable fan base if they start grassroots, touring small venues, in small towns and cities. "Go to a smaller rink where you can fill a smaller rink," she says. Of course, Hockey Canada has no trouble filling the ACC when the national women's team is in town, but they play large-scale venues only a few times a year. This gives hockey fans a token look at the women's game, says James, and not a whole lot more.

Part of the solution may lie in playing up the skills women have that men lack. Men's hockey is speedier and more violent, no doubt, but the female game is arguably smarter. It rewards strategy over size and strength. Women's hockey is plenty tough, but knowledge of the game is paramount.

This is something Draymond Green, a power forward with the NBA's Golden State Warriors, sees when it comes to basketball. Green is a big fan of the WNBA. "In the NBA there's always a guy who is only around because he can jump," Green told Sports Illustrated last year. "He doesn't have a clue about the fundamentals. I learn more from the WNBA. They know how to dribble, how to pivot, how to use the shot fake."

They also know, presumably, how to work a second job, and possibly help out young players with bladder malfunctions. They may forget specific names and faces, but they don't forget the experience. Angela James, for instance, has no memory of helping me personally out on the ice, because, she says, I was one of several campers over the years who wet themselves mid-drill. Either way, she assures me the incident would "absolutely not" constitute a low point in her career. "Unless it was puke," she said. "I can't do puke."

The thing is, men rarely have to.

Part of the solution may lie in playing up the skills women have that men lack.

Emma Teitel is a Toronto Star national affairs columnist.

VICKY MOCHAMA

Forget what the boss says or the computer allows; just be good to each other

A company pays you for your labour — not so you can abdicate all moral responsibility.

By now, you've seen the video of a doctor being dragged off a United Airlines flight. For obvious reasons, it is upsetting.

But the more insidiously upsetting thing is that we have become inured to one another: Human beings enforced the company's rules.

News reports say United requested four people give up their seats in order to give those seats to ground crew. When no one on the flight volunteered, people were selected at random and told to get off the plane in exchange for vouchers.

The passenger pled his case: he had to get back to Louisville to see patients. But the airline's agents and security had already bought into the company's logic.

And because the man had not, he had to be forcibly removed, or in the parlance of United, "re-accommodated."

Defending their actions, the police say the passenger "fell." The video clearly shows that the police, shall we say, re-accommodated him into a non-standing position.

We have become used to a system that isolates us from each other and a logic in which the state protects companies from us. How often has a reasonable request been denied because "the computer can't do it?"

Corporations (and the state) have an interest in reinforcing our helplessness. And it's taught early.

The New York Times reports that New Mexico has outlawed "lunch shaming," when cafeteria workers shame kids whose parents haven't paid their school lunch bills. Children can be made to do chores in exchange for their lunch or branded with stamps and wristbands.

Let us set aside for the moment that one of the richest nations in the world can't feed the children it is educating. Let's focus on the smaller acts of intervention.

Lunch shaming is a sickening practice, but there are cafeteria staff who resist it. The Times reports that one worker had taken to paying some students' debt. Another had quit rather than deny food to children.

Most of us work for corporations with similar logic to United Airlines and school lunch providers.

Their goal is to maximize efficiency. But it doesn't have to be ours.

Because I lose my debit card as often as I possibly can, I have been grateful for the baristas who waved off my pitiful change, the bus drivers who waved me on when my pass didn't work, and the taxi drivers who got me home safe for free.

The gap between human empathy and corporate logic is not always as dangerous as being bloodied during a flight, but it can be, which is why we have a responsibility to resist it.

The world will not fall into anarchy if we exercise more compassion.

metro
Your essential daily news

CHIEF OPERATING OFFICER, PRINT
Sandy MacLeod

VICE PRESIDENT & EDITOR
Cathrin Bradbury

EXECUTIVE VICE PRESIDENT, REGIONAL SALES
Steve Shrout

MANAGING EDITOR OTTAWA
Matt LaForge

ADVERTISER INQUIRIES
adinfoottawa@metronews.ca
General phone 613-236-5058

FREE TO SHARE

Philosopher cat now at
www.mymetrostore.ca

metro LIFE
Your essential daily news

Michel Bublé's son Noah doing well after cancer treatment

METROTALKS BARB STEGEMANN

'You're not going to fix the world in one night'

Subject of new documentary Perfume War on how to run an ethical business

Melita Kuburas
Metro | Canada

She's a half-Jewish, half-Catholic woman from Nova Scotia doing business with Muslim men in Afghanistan. At least, these are the facts people often bring up to Barb Stegemann, asking: How do they treat you?

"The men in these countries treat me better than the white men in my own community," Stegemann says, always quick to point out that in Canada, we too live in a patriarchy.

"What's beautiful about ethical business is that they don't care what your gender is, or your faith. If you pay on time, you're good," says Stegemann in an interview with Metro's editorial team.

The founder and CEO of The 7 Virtues is the subject of a new documentary opening across Canada Friday called Perfume War, which profiles how she launched her fragrance business as a single mom, putting $20,000 of debt on her credit card.

Barb Stegemann launched her perfume company, The 7 Virtues, after her best friend was seriously injured in Afghanistan. Capt. Trevor Greene (pictured left with Stegemann when they were both younger) was attacked with an axe by a member of the Taliban, which caused brain damage. Stegemann then decided to partner with a rose and orange blossom distiller in that country. LIZ BEDDALL/FOR METRO

Her motivation was an extraordinary event that changed many lives: In 2006 her best friend, Capt. Trevor Greene, took an axe to the head wielded by a member of the Taliban during what was supposed to be a protected meeting (*shura*) between Canadian Forces and tribal elders in Afghanistan. His attacker was an illiterate 16-year-old who was shot before he could strike again, but the first blow caused serious brain injury and left Greene unable to walk.

At his bedside in a Vancouver hospital, Stegemann vowed to continue Greene's peace-oriented mission. She found a supplier in Afghanistan named Abdullah Arsala who was selling essential oils to make perfume in an effort to derail the country's dependence on the dangerous and illegally grown poppy crops, used to make opium.

She launched her company in 2010 and now, 7 Virtues' line is expanded to five fragrances with oils also sourced from distilleries in Rwanda, Haiti, Israel, and Iran, with national distribution in Hudson's Bay and Lord & Taylor in the U.S.

"You're not going to fix the world in one night, but if you start you'll look back in six years and say we've made a difference," says Stegemann, who is now ready to take her company to the next level. She has her eye on the Holy Grail of the beauty industry: Sephora.

Next week, Stegemann is travelling to San Francisco to take part in Sephora's accelerator program, which aims to support women in the industry. Only four per cent of CEOs in the beauty business are female, she says. The 48-year-old will be mentored on how to revamp her perfumes so that she can pitch to the company and get them on the retailer's shelves.

In startup years, The 7 Virtues is an old company. One of her challenges is to show she's willing to do anything to become a global brand.

"You have to show that you're not attached to your ideas and you're malleable," she says, of the program. "If you said to me two months ago 'Why don't you redesign your fragrances?' I would have been like, don't you dare!"

But now, she has hired a new perfumer with the ultimate goal to increase sales and buy more oils from her distillery suppliers. This brings direct benefits to those communities.

In Rwanda, for instance, a woman working for patchouli supplier Nicholas of Ikirezi earns three times the income a coffee crop worker makes; in Afghanistan, the rose farmers make twice that of illegal-crop growers.

So while Stegemann's mission has only just started — she still wants to make a perfume using oils from Palestine — her best friend, who has made remarkable progress on his recovery, is happy with all that she has been able to accomplish.

"Barb completed my mission," says Greene in the documentary. "Who would have thought..perfume?"

TIPS FOR A SOCIAL ENTERPRISE

• Partner with government agencies and NGOs
"Anyone who wants to be a social entrepreneur should have their supplier prequalified so you can feel safe knowing you're working with someone who's good to their farmers, not using pesticides, all the things you care about in your product sourcing," says Stegemann. She worked with CIDA, Building Markets, The Clinton Foundation and USAID.

• Ask a lot of questions of people you work with
"A social entrepreneur needs to be curious and and be OK with 'no' and ask again. I didn't always get direct answers."

• Spend time to build trust with your partners
Stegemann says she is transparent with her suppliers, and is happy to bring them new business even if it means her company won't be so "special."
"Over the years they see that you're not just in it for your oils," she says.
MELITA KUBURAS/METRO

Speak of the devilled (eggs)

DO IT LIKE THE PROS

1 HOW TO BOIL AN EGG

Place eggs in a large pot or saucepan. Add cold water until eggs are covered by an inch of water. Bring water to boil. Reduce heat to simmer. Cover and let cook for 12 to 14 minutes. Drain and immediately submerge in ice-cold water for at least 20 minutes before peeling.

2 HOW TO PEEL AN EGG

A cold egg is less likely than a still warm egg to dent or stick to the shell when peeled. When cooled, remove from water and gently tap the eggshell all over. Peel the egg in a bowl of cold water to wash away any sticky bits of shell.

3 HOW TO STORE DEVILLED EGGS

Devilled eggs are best eaten immediately but can be made up to a day in advance. Store the cooked whites and yolk mixture in separate containers in the fridge and assemble just before eating. This also ensures the eggs don't fall apart or get crushed if being transported to a party.

Get up to 30,000[1] Aerop
The smart way to get on

Visit tdaeroplan.com/ot or call 1-877-307-2042 to learn more

[1] Welcome Bonus of 15,000 Aeroplan Miles ("Welcome Bonus Miles") will be awarded to the Aeroplan Member account associated with the TD Aeroplan *Visa Infinite* Card Account ("Account") only after the first Purchase is made on the Account. To receive the additional 10,000 Aeroplan Miles, you must also: (a) apply for an Account between March 6, and June 14, 2017; and (b) Authorized User must call and activate their Card by July 31, 2017. You can have a maximum of three (3) Authorized Users on your Account but you will only receive 1 (one) 5,000 Authorized User Bonus Aeroplan Miles offer. Annual Fee for each Authorized User Card added to the Account will apply. The Primary Cardholder bonus miles are awarded. Please allow 8 weeks after the conditions for each offer are fulfilled for the miles to be credited to your Aeroplan member account. Offers may be changed, withdrawn or extended at any time and cannot be combined with any other offer unless otherwise specified. These miles are not eligible for Aeroplan status. All trade-mark

Decorating eggs for Easter is fun, until you're left to eat a carton of plain boiled eggs — not much of a treat. Why not add colour to the egg whites and flavour to the yolks? We started with the delightfully retro devilled egg and gave it three distinctly different flavours. TORSTAR NEWS SERVICE

Borscht Eggs

These eggs have a deep purple-pink tinge after marinating in pickled beet juice overnight. Mixing the yolks with horseradish and topping it off with herring, capers and dill completes this Russian-inspired appetizer.

2 1/2 cups (625 mL) water
1 cup (250 mL) apple cider vinegar
2 tbsp (30 mL) granulated sugar
1/2 tsp (2 mL) Kosher salt
1 small beet, peeled and sliced thinly
6 hard-boiled eggs, peeled
2 tbsp (30 mL) mayonnaise
2 tbsp (30 mL) prepared horseradish
1/2 tsp (2 mL) fresh dill, plus more for garnish, chopped
Freshly ground black pepper, to taste
Jarred pickled herring, for garnish
Capers, for garnish

In a saucepan, combine water, vinegar, sugar salt and beets. Bring to boil over medium-high heat. Turn heat down to medium and simmer for 5 minutes.

Place boiled eggs in a bowl and add beet mixture. Make sure eggs are submerged. Cover with plastic wrap and refrigerate overnight. Stir occasionally for even colour distribution.

Drain eggs and chop beets into small matchsticks for garnish. Using a very sharp non-serrated knife, slice eggs in half lengthwise.

Gently squeeze yolks into a bowl with fingers (they should pop right out, if not, use a spoon to help). Place cooked whites on serving platter.

Mash yolks with a fork and stir in mayonnaise, salt and pepper until creamy and combined.

Dispense yolk mixture back into egg whites using a spoon or a piping bag fitted with a large star tip.

Garnish with herring, dill, capers and chopped bees.

Serve immediately. Makes 12.

Soy Sauce and Miso-Ginger Eggs

2 1/2 cups (625 mL) water
3 tbsp (45 mL) dark Chinese soy sauce
1 tsp granulated sugar
2 slices fresh ginger
3 star anise pods
1/2 tsp black peppercorns
6 hard-boiled eggs, peeled
2 tbsp (30 mL) mayonnaise
1 tsp (5 mL) white miso paste
1/4 tsp freshly grated ginger
1 stalk green onion, finely chopped

In saucepan, combine water, soy sauce, sugar, ginger, star anise and peppercorns. Bring to boil over medium heat. Turn down to low and let simmer for 5 minutes.

Pour soy sauce mixture over eggs, ensuring eggs are submerged in liquid. Cover with plastic wrap and refrigerate overnight. Stir every so often for even colour distribution.

Drain liquid and discard spices. Slice eggs in half lengthwise.

Gently squeeze out yolks into a bowl. Place cooked whites on serving platter. Mash yolks with a fork and stir in mayonnaise, miso paste and ginger. Dispense yolk mixture back into egg whites. Garnish with green onion and furikake. Serve immediately, makes 12.

Curried Eggs

2 1/2 cups (625 mL) water
1 cup (250 mL) apple cider vinegar
1 tbsp (15 mL) ground turmeric
1/2 tsp (2 mL) Kosher salt
6 hard-boiled eggs, peeled
2 tbsp (30 mL) mayonnaise
1/2 tsp (2 mL) curry powder
Pinch of ground cumin
Pinch of cayenne
1 tbsp (15 mL) canola or vegetable oil
1/4 cup (60 mL) canned chickpeas, drained, rinsed and dried
Kosher salt, to taste

Combine water, vinegar, turmeric and salt. Boil and simmer for 5 minutes.

Place eggs in a bowl and pour turmeric mixture over eggs to completely submerge. Refrigerate overnight. Stir every so often for even colour distribution.

Drain liquid and rinse off any excess turmeric. Slice eggs in half lengthwise.

Gently squeeze yolks into a bowl. Mash yolks and stir in mayonnaise, curry powder, cumin and cayenne. Dispense yolk mixture back into egg whites. In a small skillet, heat oil. Add chickpeas and sauté till browned and crispy, about 6 to 8 minutes. Remove excess oil. Garnish eggs with fried chickpeas and additional pinch of cayenne.

Serve immediately. Makes 12.

plan Miles.
n board.

Offer ends June 14, 2017. Conditions apply.

TD Banking can be this comfortable.

2017, and June 14, 2017; (b) make $1,000 in Purchases on your Account, including your first Purchase, within 90 days of Account approval. To receive the additional 5,000 Aeroplan Miles for adding an Authorized User to your Account ("Authorized User Bonus"), you must: (a) apply for an Account and add an Authorized User between March 6, 2017, is responsible for all charges to the Account, including those made by any Authorized User. If you have opened an Account in the last 6 months, you will not be eligible for these offers. We reserve the right to limit the number of Accounts opened by and the number of miles awarded to any one person. Your Account must be in good standing at the time s are property of their respective owners. ®The Air Canada maple leaf logo and Air Canada are registered trade-marks of Air Canada, used under license. ®The Aeroplan logo and Aeroplan are registered trade-marks of Aimia Canada Inc. ®The TD logo and other trade-marks are the property of The Toronto-Dominion Bank.

Sheryl Crow's new album, Be Myself, out April 21, has political and social themes. AP

Sheryl Crow's return reflects new times

MUSIC

Singer's new album helped her after Trump victory

Last year, Sheryl Crow started a petition on Change.org to shorten the U.S. presidential election cycle. The Grammy-winning singer-songwriter said she was exhausted by the constant mudslinging and divisive language.

"I felt like it was becoming so hateful that I had to watch to make sure my kids didn't pick up the remote and turn the TV on," she said, adding that it upsets her that technology and social media change conversation.

"Now we have this forum for haters to come out and say the worst thing you could possibly say to someone without having the experience of reaction. We've learned to be a society without empathy and without compassion."

The ways people interact became a central theme on her upcoming album, Be Myself.

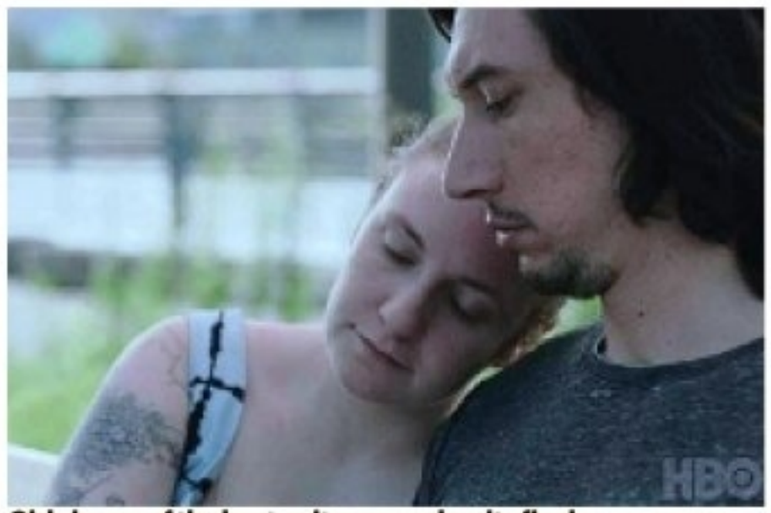
Crow said the album helped her after Donald Trump's victory.

"I started losing faith and not only for our country, but for the people that voted for him," Crow said. ASSOCIATED PRESS

JOHANNA SCHNELLER WHAT I'M WATCHING

Girls still hits new heights in last season

THE SHOW: Girls, Season 6, Episode 8 (HBO)
THE MOMENT: The diner



Girls is one of the best as it approaches its finale. CONTRIBUTED

Hannah (Lena Dunham), pregnant, and Adam (Adam Driver) sit in a diner booth. It's been a remarkable day: Out of the blue, he told her he wants them to reunite. He'll raise her baby with her. She admits how frightened she's been of doing it alone.

They discuss moving in together. "I'm on the list for artist housing," he says. "They tend to favour married couples, though, so it might help if we did that."

Almost imperceptibly, Hannah blanches. But she natters on about joining a food co-op, "though I find the whole shift thing demeaning."

"I can do the shifts, if you handle the bills," Adam says.

She nods. But somehow she's crying. His smile fades.

Hannah doesn't speak. But the pain on her face says everything: As scary as it is to be alone, she can't be with him. She can't go backward. In the silence of her falling tears, we can hear their hearts crack.

Some series rise to magnificence in their final season – The Sopranos, Six Feet Under, Breaking Bad. They somehow both steam forward and reach the apotheosis of all their themes. Add Girls to that list.

This diner scene is everything. It encompasses an entire relationship, past, present and future, wordlessly. Did the script once have more dialogue? Did they pare it away as they realized Dunham's eyes could convey all they needed? Or was it always this shimmeringly silent?

That "voice of a generation" crack Dunham made in the pilot episode? Damn if it hasn't come true.

Johanna Schneller is a media connoisseur who zeroes in on pop-culture moments. She appears Monday through Thursday.

SIOUX LOOKOUT FIRST NATIONS HEALTH AUTHORITY

Are you looking for an exciting opportunity in healthcare? Sioux Lookout and Area is looking for passionate providers to work in our primarily First Nation communities. With a catchment area of 35,000 and a beautiful rural setting we are definitely worth exploring.

We will be hiring multiple healthcare professionals including:

- Family & Addiction Physicians
- Physio & Occupational Therapists
- Mental Health Workers & Social Workers
- And Many Other Healthcare Professionals

APPLY NOW!
www.slfnha.com
www.siouxlookoutareadocs.ca
COME WORK WITH US

807-737-1802
Toll Free: 1-800-842-0681
www.slfnha.com

Sioux Lookout First Nations Health Authority

STAR METRO SPONSORED CONTENT — SIOUX LOOKOUT

New health plan trying to fill gaps for First Nation communities

Providing medical services to an area as large as France is no easy task. Sioux Lookout and the surrounding region has 33 communities, and the majority of the 32,000 people living there are only accessible by air transportation. Covering the health needs of these communities is accordingly a formidable challenge.

Yet a new initiative from the Sioux Lookout First Nations Health Authority hopes to unite existing services to meet that challenge.

"Our communities are remote and poverty-stricken. Their health has become a state of emergency," says Dr. Terri Farrell, Sioux Lookout's medical director. "There's extremely poor physical and mental health in the region, with high instances of mental health issues."

So in February 2016, after a Health and Public Health emergency was declared for the region, an initiative was offered via the Ontario Indigenous Health Action Plan. "We could apply for an interdisciplinary and primary health care team at $3 million a year," says Farrell. "It isn't a lot for what we need. But it was the first step."

The plan would supplement the current setup of physicians and Health Canada nurses working in the region. "This would fill the gap

CONTRIBUTED

of services," says Farrell. This comes in the form of 20 health care providers such as family physicians, nurse practitioners, dieticians, mental health workers, physiotherapists, occupational therapists and more. While the group would focus on children and youth health, it wouldn't exclusively serve that population.

Importantly these services are based on an outreach model. "While the head office is in Sioux Lookout, the focus is providing these services in the communities as much as possible," says Farrell. "It's a big initiative. That is why we need smart and dedicated people to deliver these vital services. We are looking for people that want to make a difference."

metro WHEELS
Your essential daily news

Ferrari Land, an amusement park by PortAventura in Spain, is now open

Cruising through the Carolinas

ALL PHOTOS CRAIG COLE/AUTOGUIDE.COM

REVIEW

Drive boasts local cuisine and Equinox's best assests

Craig Cole
AutoGuide.com

At new-vehicle launches, it's always a bit suspicious when an automaker spends more time hyping the drive route or lunch stops than they do the product.

Chevrolet seemed proud of the area roads and local cuisine we would experience in the Carolinas when they invited AutoGuide.com down to Dixie for a test of their overhauled 2018 Equinox. There was no technical lecture or in-depth walkaround of this new compact crossover; only a marketing spiel on the second day. But this apparent caginess was unnecessary as the new Equinox is a solid product they have every right to be proud of.

One of their greatest feats was getting this vehicle to shed about 400 pounds, roughly a 10 per cent reduction. The body is nearly five inches shorter, something that helped, but this change had no ill-effect on utility. Maximum cargo capacity has been increased by around 99 litres. With the back seats folded down there's just shy of 1,812 litres available.

The Equinox's interior bears a strong resemblance to what's found in other recent Chevrolets. Largely made of low-sheen hard plastic, it nonetheless looks quite nice. There are high-quality soft materials where you want them, like the armrests and upper portions of the dashboard. Front or rear, seat comfort is admirable.

None of the offerings in the compact segment drive like sports cars and this Chevy's no exception. The 1.5-litre engine pulls strongest around 3,500 RPM. Power is adequate, but the vehicle is never particularly enthusiastic. Climbing the Blue Ridge Mountains around Asheville, North Carolina revealed that this crossover is a little taxed, moseying up the hills even at wide-open throttle. A full load of passengers and parcels would reduce vigor even more.

Still, on flatter terrain or lower elevations the performance provided is perfectly fine for a large swath of crossover customers. Buyers that want more giddy-up can always opt for the 2.0-litre engine.

If there's a downside to the way this vehicle drives it's the steering. I found it decently communicative but even with the optional lane-keep assist enabled the Equinox wanders, requiring constant correction to keep it within the lane markers.

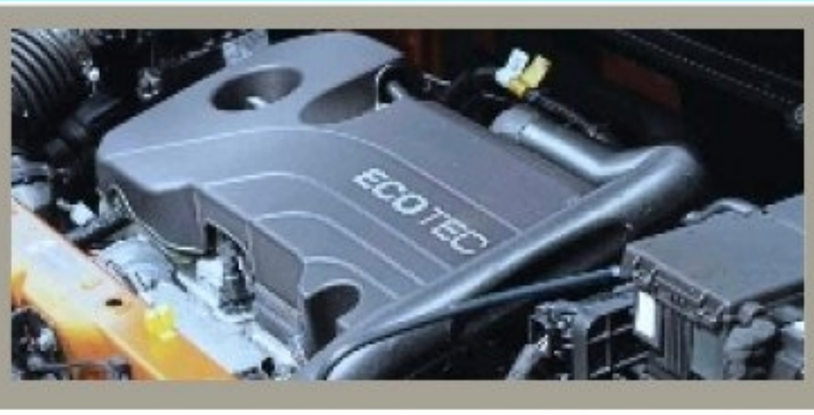
Equinox offers a wide range of advanced driver-assistance technologies including low-speed forward automatic braking; blind-spot monitoring; rear cross-traffic alert; a visual parking aid; and a vibrating safety alert seat.

The 2018 Equinox doesn't necessarily feel like a best-in-class crossover, but it's certainly one of the better offerings. Efficient and refined, spacious and tech savvy, there's no reason why it shouldn't give rivals a run for their money in an increasingly competitive segment.

THE CHECKLIST | 2018 CHEVROLET EQUINOX

THE BASICS

Engine: 1.5-liter turbo four-cylinder
Output: 170 horsepower, 203 pound-feet of torque
Transmission: 6-speed automatic
Fuel Economy (l/100 km): 9.0 city, 7.4 highway, 8.4 combined (est.)
Price: Starts at $26,995



LOVE IT

- Reasonable pricing
- Refined drivetrain
- Spacious interior
- Available diesel
- Fuel efficiency

LEAVE IT

- Not as spacious as a CR-V
- Seems to wander
- Could be quieter

INSTRUCTIONAL

Know your angles before off-roading

Stephen Elmer
AutoGuide.com

When researching an off-roader, you'll inevitably run into the terms 'approach angles' and 'departure angles,' which are also sometimes called ramp angles. While you might be surprised to learn what trigonometry has to do with mud flinging, understanding these terms can help you make a wise purchase.

To put it simply, the approach and departure angle govern the types of obstacles you can drive over without hitting your bumper while ascending or descending.

Imagine a ramp. If the ramp is too steep and you try and drive up it, the front bumper of the vehicle will hit the ramp before the wheels have a chance to start climbing. So the maximum angle from the ground that the ramp can have without the front bumper colliding is known as approach angle, while at the rear end, it's known as the departure angle.

There is a third angle that is important for off-roading: the breakover angle. This is the angle between the bottom of your tires and the mid-point of vehicle's underside. If the breakover angle is exceeded, it will leave the vehicle turtled — where all four wheels come off the ground and lose traction.

Approach, departure and breakover angles are governed by a number of vehicle design characteristics. The overhang of the bumper past the axles helps to determine ramp angles, along with the design of that bumper. An ideal off-roader will have a rounder bumper style or one that doesn't protrude unnecessarily. The overall ground clearance of the vehicle will also determine what the ramp angles will be.

Some examples of excellent ramp angles come from vehicles like the Jeep Wrangler, with an approach angle of 42.2, and the Toyota 4Runner, with an approach angle of 33 degrees.

DO IT YOURSELF

How to measure angles
Take something long and straight like a broom or a yardstick and place one end exactly where the front tire makes contact with the ground. Take the other end and lift it until it hits the lowest point at the front of your car, often a piece of bumper. Use a protractor to find the angle compared to the ground — that's the approach angle. Repeat these steps at the back for the departure angle.

Approach angles and departure angles determine whether you'll be able to tackle that ridge up ahead. ISTOCK

3 GIMMICKY AUTOMOTIVE FEATURES

Cars today are packed with more features than ever before. While most were developed with good intentions, some end up being no more than an advertising line. You know the ones; these features attract an awful lot of attention and might seem great in theory, but never end up being truly useful in real life. On that note, here's a list, in no particular order, of some of the most gimmicky features on the market today. **DAN ILIKA/AUTOGUIDE.COM**

1 Rolls-Royce's fibre-optic headliner

As far as lighting systems go, the only thing more outlandish than Mercedes-Benz's Swarovski crystal headlights (don't even get us started) is this fibre-optic headliner offered by Rolls-Royce. Because buying a convertible to actually look at the stars is far too peasant-like, the automaker's bespoke division will gladly stitch you a headliner full of as many as 1,600 fiber-optic lights. And people say kids these days don't spend enough time outside.

2 Cadillac's rear camera mirror

Replacing a traditional rear view mirror with a camera display is a sign of the times. It's also a little too gimmicky for our liking. Cadillac claims this fancy digital display, which uses a rear-mounted camera to display a live look at what's behind the car, improves rearward vision by 300 percent compared to a traditional mirror. It's a great idea in theory, but we've tried using it before and just can't get used to it, so it ends up being pretty useless especially at night. Chalk this one up to the old if-it-ain't-broke adage.

3 Cabin perfume dispensers

Speaking of unpleasant odors, cruising around with an air freshener dangling from a rearview mirror is tacky, especially in a pricey premium vehicle. The solution, then, is to integrate fresh scents directly into the car's HVAC system. Mercedes-Benz and BMW have both done this, though it's hard to think of it as anything less than a neat trick to show off to friends. Just believe us when we tell you that the novelty will wear off quicker than the "energy of cool woodlands" scents brought on by BMW's Green Suite of smells.

THE 2017 ESCAPE:
PART OF CANADA'S BEST-SELLING LINE OF SUVS*

NOW GET $3,500≠ + $1,000‡ ELIGIBLE COSTCO MEMBERS RECEIVE AN ADDITIONAL

IN REBATES ON ALL ESCAPE MODELS

ON ALL 2017 ESCAPE MODELS

To learn more about your choices, head to **findyourford.ca** or visit your Metro Ford Dealers of Ottawa today.

IT'S EASY TO GET INTO A FORD

Our advertised prices include Freight, Air Tax, and PPSA (if financed or leased). Add dealer administration and registration fees of up to $799, fuel fill charge of up to $120 and applicable taxes, then drive away.

Vehicle(s) may be shown with optional equipment. Dealer may sell or lease for less. Limited time offers. Offers only valid at participating dealers. Retail offers may be cancelled or changed at any time without notice. See your Ford Dealer for complete details or call the Ford Customer Relationship Centre at 1-800-565-3673. For factory orders, a customer may either take advantage of eligible rain/hackable Ford retail customer promotional incentives/offers available at the time of vehicle factory order or time of vehicle delivery, but not both or combinations thereof. Retail offers not combinable with any CPA/GPC or Daily Rental incentives, the Commercial Upfit Program or the Commercial Fleet Incentive Program (CFIP). "Ford is the best-selling line of SUV in Canada, based on Canadian Vehicle Manufacturers' Association statistical sales report up to year-end 2016. ≠Until May 1, 2017, receive $3,500 in Manufacturer Rebates (Delivery allowances) with the purchase or lease of a new 2017 Escape. Delivery allowances are not combinable with any fleet consumer incentives. ‡Offer only valid from March 1, 2017 to May 1, 2017 (the "Offer Period"), to resident Canadians with an eligible Costco membership on or before February 28, 2017. Receive $1,000 towards a new 2017 Ford Escape (an "Eligible Vehicle"). Limit one (1) offer per each Eligible Vehicle purchase or lease, up to a maximum of two (2) separate Eligible Vehicle sales per Costco Membership Number. Offer is transferable to persons domiciled with an eligible Costco member. Applicable taxes calculated before offer amount is deducted. ®Registered trademark of Price Costco International, Inc. used under license. ©2017 Sirius Canada Inc. "SiriusXM", the SiriusXM logo, channel names and logos are trademarks of SiriusXM Radio Inc. and are used under license. ©2017 Ford Motor Company of Canada, Limited. All rights reserved.

SiriusXM
Available in most new Ford vehicles with 6-month pre-paid subscription.

THE POWER OF ZERO SALES EVENT

FINANCING† FOR UP TO 84 MONTHS

PLUS UP TO **$9,350** IN TOTAL DISCOUNTS‡

INCLUDES **$1,000** BONUS CASH◊

2017 RAM 1500 QUAD CAB SXT 4X4

Starting From
Price for 2017 Ram 1500 Sport Quad Cab 4x4 shown: $50,140‡

$86 WEEKLY FINANCING* @ **2.99%** FOR 96 MONTHS WITH $0 DOWN

STEP UP TO THE 2017 RAM 1500 CREW CAB SXT 4X4
FOR ONLY **$8** MORE* A WEEK!
WITH
$9,250 IN TOTAL DISCOUNTS

AND GET 0% FINANCING† FOR 72 MONTHS

2017 JEEP CHEROKEE NORTH FWD – BEST-IN-CLASS CAPABILITY¹

$82 WEEKLY FINANCING** @ **1.49%** FOR 96 MONTHS WITH $0 DOWN

WITH
- Uconnect® 8.4 multimedia centre with 8.4-inch touchscreen (NAV-ready)
- Parkview® Rear Back-up Camera

STEP UP & ADD THE COLD WEATHER GROUP PACKAGE
FOR ONLY **$2** MORE AND GET
- Steering wheel-mounted audio controls • All-weather floor mats
- Exterior mirrors with heating element • Windshield wiper de-icer
- Leather-wrapped steering wheel • Power, heated exterior mirrors
- Heated steering wheel • Remote start system • Front heated seats

WITH **$500** IN JEEP LOYALTY CASH* AND GET 0% FINANCING† FOR UP TO 72 MONTHS

Starting From
Price for 2017 Jeep Cherokee North shown: $33,040‡

2017 DODGE GRAND CARAVAN CANADA VALUE PACKAGE
CANADA'S BEST-SELLING MINIVAN FOR MORE THAN 33 YEARS

Starting From
Price for 2017 Dodge Grand Caravan SXT shown: $32,240‡

$61 WEEKLY FINANCING† @ **3.49%** FOR 96 MONTHS WITH $0 DOWN

STEP UP TO THE 2017 ULTIMATE FAMILY PACKAGE AND GET
- Tri-zone temperature control • Uconnect® hands free • Entertainment group

$9,350 IN TOTAL DISCOUNTS‡ INCLUDES **$1,000** BONUS CASH◊ ENDS MAY 1

AND GET 0% FINANCING† FOR 84 MONTHS

2017 DODGE JOURNEY CANADA VALUE PACKAGE – THE MOST VERSATILE CROSSOVER IN ITS CLASS²

$61 WEEKLY FINANCING† @ **3.49%** FOR 96 MONTHS WITH $0 DOWN

STEP UP TO THE 2017 ULTIMATE FAMILY PACKAGE AND GET
- Navigation and sound group • Uconnect® hands free • Rear seat DVD

$3,700 IN TOTAL DISCOUNTS‡ INCLUDES **$1,000** BONUS CASH◊ ENDS MAY 1

AND GET 0% FINANCING† FOR 84 MONTHS

Starting From
Price for 2017 Dodge Journey Crossroad shown: $35,640‡

2017 PACIFICA TOURING - L – NORTH AMERICAN UTILITY VEHICLE OF THE YEAR

Starting From
Price for 2017 Chrysler Pacifica shown: $38,495‡

$395 MONTHLY LEASING* @ 0% FOR 51 MONTHS WITH $3,228 DOWN

OR CHOOSE THE PACIFICA HYBRID AND GET UP TO **$14,000** IN ONTARIO GOVERNMENT ELECTRIC VEHICLE INCENTIVE PROGRAM REBATES**

REBUILDING YOUR CREDIT? SPECIAL RATES AS LOW AS 4.99% OAC*

Your local retailer may charge additional fees for administration/pre-delivery that can range from $0 to $1,098 and anti-theft/safety products that can range from $0 to $1,298. Charges may vary by retailer.

CHRYSLER DODGE Jeep RAM

chryslercanada.ca/offers

Wise customers read the fine print: †, ◊, ▯, ∞, ††, ■, ‡, ❖, **, ∞, ∞, •, §. The Power of Zero Sales Event offers are limited time offers which apply to retail deliveries of selected in-stock new and unused models purchased/leased from participating retailers on or after April 1, 2017. Offers subject to change and may be extended or changed without notice. All pricing includes freight ($1,795), air-conditioning charge (if applicable), tire levy and OMVIC fee. Pricing excludes licence, insurance, registration, any retailer administration fees, other retailer charges and other applicable fees and taxes. Financing and lease offers available to qualified customers on approved credit. Retailer order/trade may be necessary. Retailer may sell for less. †0% purchase financing for 72/84 months available on select new models to qualified customers on approved credit through RBC, Scotiabank and TD Auto Finance. Retailer order/trade may be necessary. Examples: $30,000 financed at 0% for 72/84 months equals 130/156/182 bi-weekly payments of $192/$165, a total obligation of $30,000 and $0 cost of financing. ◊$9,350 in Total Discounts is available on 2017 Dodge Grand Caravan Ultimate Family Package and consist of $6,500 Consumer Cash, $1,000 Minivan Loyalty Conquest Bonus Cash, and $1,850 Bonus Cash. $9,250 in Total Discounts is available on 2017 Ram 1500 models (excluding Reg Cab) and consists of $7,750 in Consumer Cash and $1,500 Ram Truck Loyalty/Conquest Bonus Cash. $3,700 in Total Discounts available on the 2017 Dodge Journey Ultimate Family Package and consist of $1,500 Consumer Cash, and $2,200 Bonus Cash. See your retailer for complete details. ◊Bonus Cash is deducted after tax on all 2017 Dodge Grand Caravan/2017 Dodge Journey models between April 1 – May 1st. *2.99% purchase financing for up to 96 months available on select new 2017 models through RBC, Scotiabank and TD Auto Finance. Retailer order/trade may be necessary. Example: 2017 Ram 1500 Quad Cab 4x4 (25A) with a Purchase Price of $31,786 with a $0 down payment, financed at 2.99% for 96 months equals 416 weekly payments of $86 with a cost of borrowing of $3,952.39 and a total obligation of $35,660.39. ††1.49% purchase financing for up to 96 months available on select new 2017 models through RBC, Scotiabank and TD Auto Finance. Retailer order/trade may be necessary. Example: 2017 Jeep Cherokee North FWD (24J) with a Purchase Price of $31,980 with a $0 down payment, financed at 2.99% for 96 months equals 416 weekly payments of $82 with a cost of borrowing of $1,948.44 and a total obligation of $33,928.44. ■Jeep Loyalty/Conquest Bonus Cash up to $500 is available on the retail purchase/lease of 2017 Jeep Compass (excludes base 26D, 2GD, 25D & 28D models), Patriot (excludes base 26D, 2GD, 25D & 28D models), Cherokee (excludes all Sport models), Renegade or Grand Cherokee and is deducted from the negotiated price after taxes. Eligible customers include: Current owners/lessees of a Jeep or any other manufacturer's CUV or SUV. The vehicle must have been owned/leased by the eligible customer and registered in their name on or before April 1, 2017. Proof of ownership/lease agreement will be required. Limit one bonus cash offer up to $500 per eligible transaction. Some conditions apply. See your retailer for complete details. ‡3.49% purchase financing for up to 96 months available on select new 2017 models through RBC, Scotiabank and TD Auto Finance. Retailer order/trade may be necessary. Examples: 2017 Dodge Grand Caravan CVP (29E)/2017 Dodge Journey CVP (22F) with a Purchase Price of $22,087/$22,209 with a $0 down payment, financed at 3.49% for 96 months equals 416 weekly payments of $61/$61 with a cost of borrowing of $3,234/$3,251.86 and a total obligation of $25,321/$25,460.86. ❖0% lease financing for 51 months available through SCI Lease Corp. to qualified customers on applicable new 2017 models at participating retailers. SCI provides all credit approval, funding and leasing services. Retailer order/trade may be necessary. Example: 2017 Pacifica Touring-L (26L) with a Purchase Price of $40,830 leased at 0% for 51 months with a $500 security deposit, $3,228 down payment and first month's payment due at lease inception equals 51 monthly payments of $395 with a cost of borrowing of $0 and a total obligation of $23,452.05. Kilometre allowance of 16,000/year. Cost of $0.16 per excess kilometre plus applicable taxes at lease termination. See your retailer for complete details. **For further details, please consult the Ontario government website at www.mto.gov.on.ca or visit www.chrysler.ca/pacifichybrid ∞Non-prime financing available on select models on approved credit. 4.99%/6.99% financing available on select 2017 models. Financing examples: Purchase Price of $30,000 with a $1,000 down payment, financed at 4.99%/6.99% over 84 months, equals 182 bi-weekly payments of $188/$202 with a cost of borrowing of $5,418.76/$7,753.86 and a total finance obligation of $34,418.76/$36,753.86. Some conditions apply. See your retailer for complete details. •$1,500 Ram Truck Loyalty/Conquest/Skilled Trades Bonus Cash is available on the retail purchase/lease of 2016/2017 Ram 1500 (excludes Regular Cab), 2015/2016/2017 Ram 2500/3500/Cab & Chassis, or 2015 Ram Cargo Van and is deducted from the negotiated price after taxes. Eligible customers include: 1. Current owners/lessees of a Dodge or Ram Pickup Truck or Large Van or any other manufacturer's Pickup Truck or Large Van. The vehicle must have been owned/leased by the eligible customer and registered in their name on or before April 1, 2017. Proof of ownership/lease agreement will be required. 2. Customers who are skilled tradesmen or are acquiring a skilled trade. This includes Licensed Tradesmen, Certified Journeymen or customers who have completed Apprenticeship Certification. A copy of the Trade Licence/Certification required. 3. Customers who are Beaumier Approved service providers. Proof of membership is required. Limit one $1,500 bonus cash offer per eligible truck transaction. Some conditions apply. See your retailer for complete details. •$1,000 Minivan Loyalty/Conquest Cash is available on the retail purchase/lease of 2017 Chrysler Pacifica (excludes Hybrid), and 2017 Grand Caravan (excludes CVP) models and is deducted from the negotiated price after taxes. This offer is only available to current owners/lessees of a Chrysler or competitor's minivan. The vehicle must have been owned/leased by the eligible customer and registered in their name on or before April 1, 2017 to qualify. See your retailer for complete details. §Starting From Prices for vehicles shown include Consumer Cash discounts and do not include upgrades (e.g., paint). Upgrades available for additional cost. Certain features of vehicles shown – e.g., interior colour – may not be offered on all models. See retailer for details. ¹Based on 2014 WardsAuto Middle Cross Utility segmentation. ²Based on the latest available competitive information and WardsAuto Middle Cross Utility segmentation. Excludes other vehicles designed and manufactured by FCA US LLC. Based on availability of I-4 and V6 powertrains, front-wheel drive and all-wheel drive, 5- and 7-passenger seating, second-row removable in-floor storage bins, integrated child booster seats, front-passenger in-seat storage and forward fold-flat front passenger seat. ³Based on WardsAuto Lower Middle sedan segmentation. *Jeep is a registered trademark of FCA US LLC used under license by FCA Canada Inc. **The SiriusXM logo is a registered trademark of SiriusXM Satellite Radio Inc.

SiriusXM

DODGE CARAVAN KIDS
PROUD SPONSOR OF AMATEUR HOCKEY ACROSS CANADA

metro SPORTS

Tampa Bay Lightning head coach Jon Cooper will be bench boss for Team Canada at the world hockey championship in Paris next month

Boucher's Methot murky

NHL PLAYOFFS

Experience key for Sens coach; blue-liner could still play

Guy Boucher still has a lot of questions to answer as the Senators prepare to open the playoffs on home ice for the first time since 2007. He isn't sure dependable defenceman Marc Methot will be ready, and he doesn't have his forward lines written in stone.

Still, the Ottawa head coach has a pretty good idea of what kind of lineup he wants to put out against the visiting Boston Bruins.

The Atlantic Division rivals open their best-of-seven series Wednesday at the Canadian Tire Centre, and Boucher said he's looking for a playoff-tested lineup that will make sure the Senators get off to a quick start.

"We know we haven't had good first periods against Boston in all four (regular-season) games because we didn't manage the boards well and we got tougher as the game went on, but I would rather start the game tough on the boards and with guys that have experience," Boucher said at Tuesday's practice.

"Guys who have experience in the Stanley Cup and aren't going to freeze in the first period so I'm going to make my lineup according to that."

Guy Boucher indicated Tuesday that there could still be changes to his forward pairings on Wednesday morning. BRUCE BENNETT/GETTY IMAGES

The Senators would like that lineup to include Methot, who practised with the team Tuesday for the first time since suffering a Sidney Crosby slash to his left pinky finger on March 23.

Boucher said Methot could play Wednesday, but a decision needs to be made whether or not it's in his and the team's best interest to give him a few more days of rest. Game 2 of the series isn't until Saturday afternoon.

"It's my decision," Boucher said. "Are we better to go with a guy that's 100 per cent like (Fredrik) Claesson or (Ben) Harpur who have done very well or a guy that's at 85-90 per cent? The decision is do we wait and have him at 100 per cent in three days? He could definitely play and there's no doubt he will play in this series."

Should he return, Methot would be paired with Erik Karlsson, who missed the last three games with a foot injury.

Crosby reached out to Methot about a week following the incident, and the Senators defenceman says he holds no ill will and is ready to return

"I'm doing everything I can to get back to full strength and feel good so I can be effective for this team," said Methot.

Methot doesn't anticipate wearing a different glove should he play, but expects he would require some freezing. The Ottawa native has had a number of injuries through the course of his career, but said this has been the worst as far as pain.

Karlsson, meanwhile, said he feels good and doesn't anticipate any further issues.

With 17 forwards at his disposal Boucher was going to have to make some tough decisions. At this point it appears Chris Kelly, Ryan Dzingel, Chris Neil, Colin White and Chris DiDomenico will be the odd-men out.

For the first time this season Kyle Turris will find himself between Clarke MacArthur and Bobby Ryan. MacArthur was also on a power play unit with Ryan, Mike Hoffman, Derick Brassard and Erik Karlsson.

MacArthur, who returned to the Senators' lineup last week after missing nearly 18 months due to concussions, has made an immediate impact on Boucher in the four games he's played.

"He's surpassed my expectations," Boucher said.

The one area Ottawa should be concerned with is its penalty kill that has been the worst in the league since March 1. Of the six goals the Bruins scored against the Senators this year, five came on the power play.

THE CANADIAN PRESS

> **I would rather start the game tough on the boards and with guys that have experience.**
> Ottawa Senators coach Guy Boucher

SCHEDULE

Game 1 in Ottawa
Wednesday, 7 p.m.
Game 2 in Ottawa
Saturday, 3 p.m.
Game 3 in Boston
Monday, April 17, 7 p.m.
Game 4 in Boston
Wednesday, April 19, 7:30 p.m.
Game 5 in Ottawa*
Friday, April 21, TBD
Game 6 in Boston*
Sunday, April 23, TBD
Game 7 in Ottawa*
Wednesday, April 26, TBD
*IF NECESSARY

NHL PLAYOFFS

Cassidy nervous ahead of series

Bruce Cassidy knows how to handle the pre-playoff jitters this time.

Returning to the Stanley Cup playoffs as a head coach for the first time since 2003, Ottawan Cassidy is trusting in his Boston team to smooth over some of the butterflies he feels before the first-round series against the Senators. "I'll have some nerves, but not a lot," he said after practice Tuesday as his team prepared to travel to Ottawa. "I feel good about our team."

Bruce Cassidy GETTY IMAGES

Cassidy took over the Bruins on Feb. 7 when they fired Claude Julien — the winningest coach in franchise history — and the man who led the team to two Stanley Cup finals, including the 2011 championship. Boston won its first four games under the new coach and then added a six-game winning streak to clinch its first playoff berth since 2014.

In all, the Bruins have gone 18-8 under Cassidy, whose only other NHL head coaching experience was less than two seasons with the Washington Capitals in 2002-04.

"We've played pretty well since he was the captain of the ship," defenceman Kevan Miller said.

THE ASSOCIATED PRESS

CHAMPIONS LEAGUE

Explosion halts game in Dortmund, Juve on top

The first-leg of the quarter-final between Borussia Dortmund and Monaco was called off and rescheduled for Wednesday after three explosions went off near the German team's bus as it set off for the match, injuring defender Marc Bartra.

Meanwhile in Turin, Paulo Dybala outshone his more famous Argentine compatriot Lionel Messi by scoring two goals to help Juventus beat Barcelona 3-0 in the first leg of their Champions League quarter-final on Tuesday.

Paulo Dybala GETTY IMAGES

Dybala broke the deadlock in the seventh minute and doubled his tally in the 22nd. Giorgio Chiellini added the third, 10 minutes after the break. Juventus will be wary for the second leg on April 19 after Barcelona's comeback from 4-0 down against PSG in March. THE ASSOCIATED PRESS

IN BRIEF

Trio added to Olympic team
Mikael Kingsbury, Justine Dufour-Lapointe and Andi Naude have been named to Canada's freestyle ski team for the 2018 Winter Olympics.

The three mogul skiers took advantage of their results over the past World Cup season to bypass the long and complex qualification process leading up to the 2018 Pyeongchang Games. Freestyle Canada used the results from several big events in 2017 to select three skiers. THE CANADIAN PRESS

Osuna activated by Jays
As expected, the Blue Jays activated closer Roberto Osuna ahead of their home opener. Osuna had been on the 10-day disabled list due to neck spasms.

Right-hander Casey Lawrence was optioned to triple-A Buffalo to make room. Toronto (1-5) faced Milwaukee (2-5) on Tuesday, the opening game of a nine-game homestand.

THE CANADIAN PRESS

For the result of the Blue Jays' home opener go to metronews.ca

MLB

Yankees again most valuable baseball team

Forbes ranks the New York Yankees as baseball's most valuable team for the 20th straight year and lists the Tampa Bay Rays with the lowest valuation.

Forbes said Tuesday it estimates the Yankees are worth $3.7 billion US, up 9 per cent from last year. The Dodgers are next at $2.75 billion, a 10 per cent increase.

$1.3B

The Blue Jays were 16th, valued at $1.3B billion.

Boston was third at $2.7 billion, followed by the Chicago Cubs ($2.675 billion), San Francisco ($2.65 billion) and New York Mets ($2 billion).

At the bottom were the Rays ($825 million), Oakland ($880 million), Cincinnati ($915 million) and Cleveland ($920 million).

THE ASSOCIATED PRESS

MAKE IT TONIGHT

Crunchy Asian Chicken Salad

PHOTO: MAYA VISNYEI

Ceri Marsh & Laura Keogh
For Metro Canada

This salad's tender chicken and zippy dressing make it a great noon time meal, especially if it's a leftover dinner because then it was super easy too.

Ready in 22 minutes
Prep time: 10
Cook time: 12
Serves 4

Ingredients
- 2 chicken breasts
- 1/4 - 1/2 head of purple cabbage, thinly sliced
- 1/4 - 1/2 head of green cabbage, thinly sliced
- 2 carrots, shredded
- 1 red pepper, thinly sliced
- 1/2 cucumber, peeled and sliced
- 2 spring onions, sliced
- handful cilantro, chopped
- 1/3 cup peanuts, chopped (optional)

Dressing
- 1 Tbsp sesame oil
- 1 Tbsp soy sauce
- 1/2 tsp sriracha
- 1 Tbsp vegetable oil
- 1 tsp fish sauce
- 1 tsp sugar

Directions

1. Fill a skillet with water and season twith salt and peppe. Bring to a simmer. Place chicken breasts in water and cook 10 to 12 minutes, depending on how thick the breasts are. Remove and place on a clean plate. Use two forks to shred the chicken.

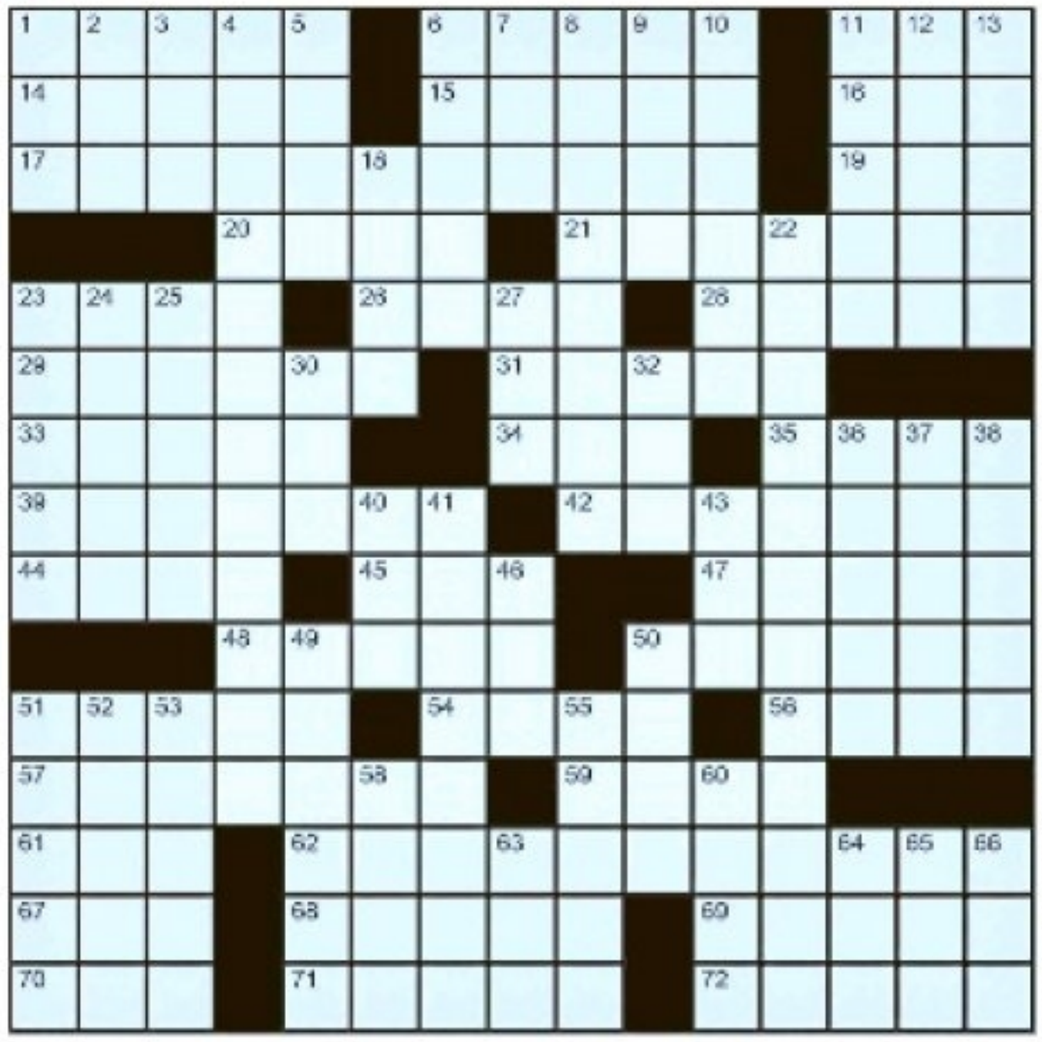
2. In a small bowl, whisk together dressing ingredients. In a large serving bowl, toss together vegetables and chicken. Drizzle dressing over salad and toss again.

3. Serve salad in bowls and garnish with cilantro and chopped peanuts.

FOR MORE MEAL IDEAS, VISIT SWEETPOTATOCHRONICLES.COM

CROSSWORD Canada Across and Down

BY KELLY ANN BUCHANAN



ACROSS
1. As such, Latin-style: 2 wds.
6. Harmonize
11. __-Jongg
14. Basketball great Shaquille
15. Cheerful
16. Expert
17. Entree at a Passover supper: 2 wds.
19. Bus or train, e.g.
20. Orderly
21. Toronto-born NHL head coach who is an Honoured Member of the Hockey Hall of Fame, Roger __ (b.1934 - d.2003)
23. House's li'l bottom
26. Cat's call
28. Cutlass __ (Former Oldsmobile model)
29. Not translucent
31. Last but not __
33. Maple serving
34. Father
35. Do this as Springtime snow
39. La Seigneurie de l'Ile d'__ (Botanical oasis in Quebec)
42. Painting like the real thing
44. Midday
45. Sport-__ (Versatile vehicle)
47. Leases
48. Pink Lady's date in "Grease" (1978)
50. Smitten: 2 wds.
51. Bing Crosby/Bob Hope comedy, "Road __ __" (1947)
54. 'Cont' completer (Italian noblewoman)
56. George Harrison's "__ It a Pity"
57. Eileen of "Private Benjamin" (1980)
59. Fe
61. French for 'goose'
62. Particular party in Springtime, such as at #4-Down: 2 wds.
67. Head motion for 'yes'
68. Cavern
69. Prefix to 'metre'
70. Nav. rank
71. "With this ring __ wed."
72. 'Delete' the pencil marks

DOWN
1. Disc in a 1990s fad game
2. 'Carot' completer
3. CFL official
4. New Brunswick town which is home to the Maple Capital of Atlantic Canada Festival, this year from April 11th to April 16th
5. Vogue competitor
6. Mountain ridge
7. File image type
8. London Fog togs
9. Massachusetts' motto starter
10. Morals
11. En __ (All together)
12. Donald Sutherland's profession
13. Reddish-brown hair rinse
18. Gentle
22. Pinky: 2 wds.
23. Higgs __, 'The God Particle'
24. __ the Dragon (Video game)
25. "That Girl" star Ms. Thomas
27. Antiquated
30. Kick __ __ fuss
32. Fruity drink
36. Clues
37. Ontario community
38. "Hmmm, I __ aware of that."
40. Rapa __ (Easter Island)
41. Power
43. Quid __ quo
46. Mr. McMahon's
49. Ornamental tree
50. Draped dress
51. Bluegrass musician, __ __ Burnett
52. The Hunter constellation
53. Props for clarinets
55. "Yes, __, Bob!" (For sure!)
58. Family tree member
60. Erstwhile
63. Queen's "We __ the Champions"
64. "Bird __ __ Wire" (1990)
65. Military posts, e.g.
66. "Yuck!"

IT'S ALL IN THE STARS Your daily horoscope by Francis Drake

Aries March 21 - April 20
This is a good day for important discussions about wills, inheritances, shared property and insurance issues. All parties involved will be reasonable and mutually sympathetic.

Taurus April 21 - May 21
You might be able to mend broken fences with a partner or close friend today, because people feel sympathetic toward each other. It's a relatively easygoing day.

Gemini May 22 - June 21
Co-workers are supportive today, especially in your efforts to get better organized. You might feel particularly tenderhearted toward a pet today.

Cancer June 22 - July 23
If you are involved in a creative project or the arts, you will be productive today because you are imaginative and open to new ideas. You also will feel sympathetic toward children.

Leo July 24 - Aug. 23
You will enjoy cocooning at home today, because you feel the need to pamper yourself and take it easy. Family discussions will be gentle and sympathetic.

Virgo Aug. 24 - Sept. 23
Your imagination is heightened today, which is good news for those of you who act, teach, write, sell and market. Trust your far-out ideas.

Libra Sept. 24 - Oct. 23
If shopping today, you will be tempted to spend too much money on luxurious items. It's the age-old problem of having champagne tastes on a beer wallet.

Scorpio Oct. 24 - Nov. 22
Today the Moon is in your sign dancing with Neptune, which makes you sensitive to the needs of others. It also heightens your imagination.

Sagittarius Nov. 23 - Dec. 21
You will find it easy to put the needs of others before your own today, because you feel somewhat selfless. You genuinely want to help anyone who is less fortunate. (This is admirable.)

Capricorn Dec. 22 - Jan. 20
A discussion with a female friend will be idealistic today. It also will be a bonding experience, because each of you will listen with sympathy toward the other person.

Aquarius Jan. 21 - Feb. 19
People see you in a favorable light today, especially bosses, parents and VIPs. They see you as someone who is reasonable, sympathetic and kind.

Pisces
Feb. 20 - March 20
Do whatever you can to get away from all this because you need to escape. You need fresh air and a chance to discover adventure! Travel somewhere, if possible.

CONCEPTIS SUDOKU by Dave Green

Every row, column and box contains 1-9

3	8							
			4			1		2
	5			7				
9		5	3		4			
			7		1	2		8
				2			3	
6		7			9			
							8	4

©2014 Conceptis Puzzles, Ltd. by king features Syndicate, Inc.

DOWNLOAD METRO'S NEW APP NOW

OFFLINE READING

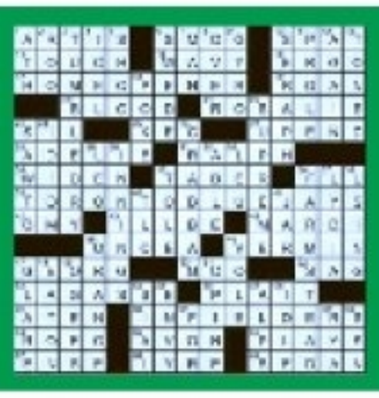
•LOCAL NEWS • VIEWS •LIFE • SPORTS

>>>

YESTERDAY'S ANSWERS

Your daily crossword and Sudoku answers from the play page.

for more fun and games go to metronews.ca/games



5	4	6	8	7	3	1	2	9
8	7	2	1	9	4	5	6	3
9	1	3	2	6	5	7	8	4
1	9	4	6	5	2	3	7	8
2	5	8	7	3	1	9	4	6
3	6	7	4	8	9	2	5	1
6	8	5	9	1	7	4	3	2
4	3	9	5	2	8	6	1	7
7	2	1	3	4	6	8	9	5

CHEO FOUNDATION FONDATION

SPORTING LIFE 10k OTTAWA

PRESENTED BY saucony

JOIN US ON **SUNDAY, MAY 14** FOR THE **SPORTING LIFE 10K OTTAWA** AND HELP CHEO CARE FOR CHILDREN AND FAMILIES LIVING WITH CANCER.

ALL NET PROCEEDS GO TO CHEO

Register by April 15 to receive:

$20 Sporting Life Promo Gift Card
20% off Saucony coupon
FREE Saucony technical shirt

RAISE $150 & GET IT ALL FOR FREE!

SPORTINGLIFE10K.CA/OTTAWA

LAST CHANCE TO SAVE! REGISTRATION CLOSES MAY 7, 2017.

SPONSORS saucony CTV metro

SPORTING LIFE TheShops at LANSDOWNE

125 MARCHÉ WAY, OTTAWA, K1S 5J3.
TEL: 613 216 6000. FREE UNDERGROUND PARKING.
SPORTINGLIFE.CA